



Frequently Asked Questions

Will my battery last a full round of golf?

- Constant use of GPS will drain your iPhone battery very quickly. If you do not adjust your iPhone settings, manually lock your phone between shots or allow the application to "sleep" your battery will probably not last for a full round of golf.
- We highly recommend that you purchase an external battery pack to ensure that you can use GPS for an entire round of golf without compromising your playing experience. The Energizer AP1500 battery pack is available for purchase from iGolf.com at a discounted price of \$64.99. For more information visit the [iGolf Store](#).

How can I maximize my iPhone battery?

- Ensure that your phone is charged completely prior to the round.
- Access your iPhone settings and turn off Wi-Fi, Bluetooth and notifications; lower the brightness setting.
- Go to the iGolf Mobile settings and verify that "sleep" is enabled.
- You can also manually lock your phone between shots and holes. However, upon unlocking your phone it may take time for the device's GPS to connect with satellites.

How do I get started?

- Access the App Store and download the free iGolf Mobile application. Select Free Trial or Activate Now (if you have an activation code). Enter your email address and create a password. Log in to iGolf Mobile using your email address and newly created password.

How do I register for a paid membership?

- If you already have a free membership visit iGolf.com and select Member Login. Log in to your account and on the My Profile page select Go Mobile. Follow the on-screen instructions.
- If you do not have a membership visit iGolf.com and select Join Now. Enter your email address and create a password. Select brand: Apple, product: iPhone and choose a membership level. Follow the on-screen instructions.

Is there a trial version?

- The iGolf Mobile application is free to download. All free iGolf Mobile members will receive a 24 hour GPS trial.

What features are included with a free iGolf Mobile membership?

- A free iGolf Mobile membership allows users to access detailed listings for more than 32,500 golf courses, golf news, exclusive opinion articles, independent reviews, handicap tracking, score-keeping and statistic tracking. A free membership also includes a 24 hour GPS trial.

What is included with a paid iGolf Mobile membership?

- A paid iGolf Mobile membership includes access to the iGolf GPS Caddie as well as all free membership features. The GPS Caddie features proprietary aerial hole overview maps with multi-level zoom; distance to any point on the hole; front, center and back of the green measurements; pre-mapped distances to hazards and custom points; and shot distance tracking.

How much does iGolf Mobile cost?

- The iGolf Mobile application is free to download and requires a free iGolf Mobile membership. However a paid mobile membership is required to access GPS features after the free 24 hour GPS trial period. The cost for a paid mobile membership is \$5.00 per month or \$50.00 per year.

What are the technical requirements to use iGolf Mobile?

- iGolf Mobile requires an iPhone 3G or 3GS with iPhone OS 3.1.2 or later and a data connection.

How many courses are in the iGolf database?

- The iGolf database features more than 32,500 golf course listings worldwide and over 20,000 professionally mapped GPS courses. New courses are being mapped and added to the database on a daily basis.

How can I see which golf courses are available?

- You can search for available golf courses at www.iGolf.com. From the homepage simply enter the name of the course into the search box and click "search". The results page will provide you with the availability of the course scorecard and GPS data. To search for courses by location or other characteristics click on "advanced search" from the homepage and enter the relevant information. You can also search for courses from within the application by selecting GPS Caddie (for GPS-enabled courses) or Course Search (for course listings).
- Hint: try to be as general as possible with the course name while searching for courses to avoid common mistakes. For example: if you are searching for the North Course at Torrey Pines Municipal Golf Course, simply enter "Torrey" into the search box and then find the desired course in the results listing.

Is iGolf Mobile available for other mobile platforms?

- We are currently exploring options for developing iGolf Mobile on other platforms. For information regarding future releases you can register to receive iGolf Mobile updates by following this link and entering your email address: <http://www.igolf.com/mobile.html>.

I have a paid iGolf.com membership for another product, can I use this to access iGolf Mobile?

- iGolf Mobile is a separate product with different membership options and requires a specific mobile membership.

How do I contact iGolf?

- *Email:* Complete the [Email Form](#) available at iGolf.com.
- *Online Support:* Live online support is also available Monday through Friday between 9:00 AM and 5:00 PM PST. Access the following link: [Live Online Support](#) and select Live Support.